# ObjectBuilders

# ProcessEx

**Powered By ObjectBuilders Unified Case Management Platform**

ProcessEx takes control of any business process or procedure and turns a bottleneck into a strategic advantage – saving the organization an average of $1,000 per user, per process, per year.   Processes can be created in ProcessEx in as little as 2 hours.

## Business Value

- Removes inefficiencies
- Saves time and money
- Provides visibility
- Provides accurate and timely information
- Eliminates frustration of monitoring processes
- Improved customer service
- Easy to update and maintain
- Mandates and ensures compliance
- Rapid ROI
- Easily snap in new processes in just hours
- Full audit and compliance capabilities

## Business Challenge

Every organization has policies and procedures that are critical to its core purpose – billing, time reporting, expense reporting, budgeting, sales leads, compliance and more.  Many of those policies and procedures are documented but not followed.  For instance, a process may require an employee to submit a report.  The report may be submitted 4 out of 5 times but the manager does not have the time to follow up to ensure complete compliance.  Other processes have a manager or administrative assistant running in circles looking for a simple answer.

Many organizations are currently running their processes with a mix of custom spreadsheets, packaged products, custom solutions, manual, semi-manual and other "offline" processes.  The quality, control and oversight of these processes rely on emails and individuals who understand the process. This results in compliance and auditability issues. If an organization has processes, it probably has process gaps – tasks that its current systems cannot perform or monitor.  We refer to this void as the "process gap."  Process gaps cost organizations time and money.

Because of the process gaps needless amounts of time and re-work is often required on the part of the admin, executive and manager to get a task through the process.  And then, many times even after the process is completed, the quality of the information received is questionable and the executive or manager may not be comfortable making a business decision based on that information.

Another challenge is that organizations do not have a control system that manages its policies and procedures.  There is very little – if any – visibility into where an item stands in the process.  This means that often time you have no idea where something stands in the process.  Is the task on track? Is additional information needed? Are we going to meet key dates?   Are we compliant?  Lack of visibility can cause extreme frustration for the organization and cost serious time and money as well as risking fines and penalties for noncompliance.

## The Solution

ProcessEx is a secure Cloud-based software solution sold as a service that automates processes.  ProcessEx allows you to take control of your processes.  ProcessEx provides the oversight you need to ensure that your processes are being followed and the tasks are being completed on time.

With ProcessEx you can easily bridge the process gap between production systems, external data sources and the many "offline" processes.  ProcessEx works with – not replaces – your existing assets, software solutions, documents, spreadsheets, reports, processes and procedures to provide greater visibility, efficiency, and accuracy to your operational and production processes – allowing you to make informed decisions.

**Features**

- Automatically starts processes on time, every time
- Automatically Routes, tracks and audits individual tasks
- Easily reassign tasks
- Allows for dynamic tasks
- Notification
- Executive dashboard
- Automated Attendant and Escalation to ensure tasks are completed
- Reporting
- Built in process training
- Create edit and manage processes
- Cloud based or on premises
- Affordable subscription costs
- Pay only for what you use

ProcessEx routes, tracks, and monitors tasks while interacting with your existing assets. ProcessEx's automated attendant will call, email and, if necessary, set meetings to follow up on tasks that are late or are on the verge of being late.

Use ProcessEx's executive dashboard to drill down and see exactly where a task stands in the process. This allows the executive or manager to take the appropriate action at the appropriate time – including contacting the employee responsible or assigning the task to someone else on the fly.

ProcessEx allows an organization to take control of its processes – and retake control of your business…!

## Take Control of Your Processes

ProcessEx supports any process. The following tables show some examples.

### Departmental Processes

| Accounting | Human Resource | Sales |
|---|---|---|
| • Billing | • Vacation/PTO Requests | • New Opportunity |
| • Time Reporting | • Recruiting | • Contact Follow up |
| • Expenses | • Performance Tracking | • Account Management |
| • Account Opening | • New Hire | • Sales Leads |
| • Account Enrollment | • Termination | • Automatic Document Creation |
| • Purchase Requisitions | • Benefit Services | • Sales Report |
| • Accounts Receivable/Payable | • Insurance Enrollment | |
| • General Ledger | | |

### Cross Industry Processes

| | | |
|---|---|---|
| • Compliance | • Clinical Trials | • Business Planning |
| • RFI/RFP Processing | • Product Planning | • IT Service Requests |
| • Customer Service | • Product Release | • Maintenance Tickets |
| • Supply Chain Collaboration | • Contracts Management | • Document Creation |
| • Inventory | • Scheduling | • Application Submission |
| • Status Reporting | • Subscriptions | • Ad Hoc Requests |

## Company Description

ObjectBuilders is the leader in Assembled Business Solutions and is an authorized distributor of ProcessEx. The ObjectBuilders composite application builder, the LiveApp Player Suite, has been used to assemble and deploy complex composite applications for government agencies as well as Fortune 500 companies. ObjectBuilders' products and the company's Software Factory reduce operating expenses, enhance revenue, ensure regulatory compliance, and improve customer service. ObjectBuilders' Composite Solutions combine services, components, functionality from other applications, or legacy systems, and assemble them – without code – into new solutions that are entirely represented and deployed in XML. ObjectBuilders is headquartered in King of Prussia, Pennsylvania.

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